

CORE TEAM

Terms of Service

Effective Date: April 30, 2025

United Arab Emirates

1. Acceptance of Terms

By accessing or using any website, platform, or service operated by Core Team ('Company', 'we', 'our', or 'us'), you agree to be bound by these Terms of Service ('Terms'). If you do not agree to these Terms, please do not use our services.

These Terms constitute a legally binding agreement between you and Core Team, governed by the laws of the United Arab Emirates. Use of our services is also subject to our Privacy Policy and Cookie Policy, which are incorporated herein by reference.

2. Eligibility

You must be at least 18 years of age to use our services. By using our services, you represent and warrant that you have the legal capacity to enter into a binding agreement under UAE law.

If you are accessing our services on behalf of a company or other legal entity, you represent that you have authority to bind that entity to these Terms.

3. Our Services

Core Team provides professional services including, but not limited to, business consulting, digital solutions, and related advisory services. We reserve the right to modify, suspend, or discontinue any aspect of our services at any time with reasonable notice where practicable.

4. User Accounts

4.1 Account Registration

Certain services may require you to create an account. You agree to provide accurate, current, and complete information and to keep your account details updated.

4.2 Account Security

You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account. Notify us immediately of any unauthorised use or security breach.

4.3 Account Termination

We reserve the right to suspend or terminate accounts that violate these Terms, applicable law, or that we believe pose a risk to our services or other users.

5. Acceptable Use

You agree to use our services only for lawful purposes and in accordance with these Terms. You must not:

- Use our services in any way that violates applicable UAE law or international regulations.

- Transmit unsolicited commercial communications or spam.
- Introduce malware, viruses, or any other malicious code.
- Attempt to gain unauthorised access to any part of our systems or those of third parties.
- Engage in conduct that is harmful, fraudulent, deceptive, or abusive.
- Reproduce, distribute, or create derivative works from our content without written permission.
- Use automated tools to scrape, crawl, or extract data from our services.

6. Intellectual Property

All content, trademarks, logos, software, and materials available on our website and services are the exclusive property of Core Team or its licensors and are protected by UAE intellectual property law.

We grant you a limited, non-exclusive, non-transferable, revocable licence to access and use our services for your personal or internal business purposes, subject to these Terms. No other rights are granted.

7. Fees and Payment

Certain services may be subject to fees as described in a separate service agreement or on our website. All fees are quoted in UAE Dirhams (AED) unless otherwise stated and are inclusive of VAT where applicable.

Payment is due in accordance with the agreed payment terms. We reserve the right to suspend services for overdue accounts after providing reasonable notice.

8. Confidentiality

Each party agrees to keep confidential any non-public information disclosed by the other party in connection with the services. This obligation does not apply to information that is publicly available, independently developed, or required to be disclosed by law.

9. Disclaimers

Our services are provided on an 'as is' and 'as available' basis without warranties of any kind, express or implied. To the fullest extent permitted by UAE law, we disclaim all warranties including fitness for a particular purpose, merchantability, and non-infringement.

We do not warrant that our services will be uninterrupted, error-free, or free from viruses or harmful components.

10. Limitation of Liability

To the maximum extent permitted by applicable UAE law, Core Team and its directors, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from

your use of, or inability to use, our services.

Our total aggregate liability for any claim arising in connection with our services shall not exceed the fees paid by you to Core Team in the three (3) months preceding the event giving rise to the claim.

11. Indemnification

You agree to indemnify, defend, and hold harmless Core Team and its officers, directors, employees, and agents from any claims, damages, losses, or expenses (including reasonable legal fees) arising from your violation of these Terms or applicable law.

12. Third-Party Links and Services

Our services may contain links to third-party websites or integrate with third-party services. We are not responsible for the content, privacy practices, or terms of such third parties. Access to third-party services is at your own risk.

13. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the United Arab Emirates. Any dispute arising from or relating to these Terms shall first be submitted to good-faith negotiation. If unresolved, disputes shall be referred to the competent courts of the UAE with jurisdiction over Core Team's registered office.

14. Amendments

We reserve the right to amend these Terms at any time. Material changes will be communicated via our website or by email where appropriate. Continued use of our services after the effective date of changes constitutes acceptance of the revised Terms.

15. Contact

For questions or concerns about these Terms of Service, please contact us at:

Core Team

United Arab Emirates

Email: contact@coreteam.ae

Website: www.coreteam.ae